

## **Returns & Refunds**

Items purchased online can be returned within 14 days of reception on return address stated below.

Please note that all returned products must be returned in original branded packaging, with any related accessories, instruction booklets, labels, protective covers etc. All returned packaging must be wrapped in foil to avoid damage from weather conditions (moisture, rain, snow). Please note that unwrapped and/or damaged packages will not be accepted.



Please note that returned products must be unused and in perfect condition, otherwise refunds will not be accepted.

Return or refund exceptions: made to order items, hygienic items

## **Return Receipt**

(please fill in and place in parcel)

Name	IBAN	
Address	SWIFT/BIC	
Phone	Invoice No.	
Email	Order No.	

Product code	Product name	Quantity

Date	Signature